# Details of Monitoring of High Risk Internal Audit recommendations as at End May 2011 - Reports issued since April 2011 Audit Committee

### **CUSTOMER AND SHARED SERVICES**

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 4 ref
		completion of all	Recs	GREEN	On	with	started -	started -	
		Recommendation			schedule	deadline	within	target	
		s (Where			for	missed	target	missed	
		identified)			completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Housing and Council Tax Benefits 2010-11	07/06/11	31/07/11	4	2	0	2	0	0	See R1-2
Service Level Agreements	13/04/11	31/07/11	4	2	0	2	0	0	See R3-4
Accounts Receivable P1	21/02/11	30/04/11	1	1	0	0	0	0	
Main Accounting System 2010-11 Ph 1	10/03/11	31/03/11	2	2	0	0	0	0	
Payroll 201-11 Ph 1	11/03/10	30/09/10	6	6	0	0	0	0	
Accounts Payable 2010-11 Ph 1	11/03/11	30/04/11	1	0	0	1	0	0	See R5
Total			18	13	0	5	0	0	
				72%	0%	28%	0%	0%	

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## Details of Monitoring of High Risk Internal Audit recommendations as at End May 2011 - Reports issued since April 2011 Audit Committee

### **CHILDRENS' SERVICES**

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 4 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Bedfordshire Music Service	15/03/11	30/09/11	14	4	5	5	0	0	See R6-10
Total			14		5	5	0	0	
				28%	36%	36%	0%	0%	

### SOCIAL CARE, HEALTH AND HOUSING

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 4 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Housing Rents - Arrears 2009-10	21/07/10	31/01/11	1	1	0	0	0	0	
Total			1	1	0	0	0	0	
				100%	0%	0%	0%	0%	

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